Defense Contract Management Command



One Book Reengineering



Internal Process Standardization

Business Plan Task 2.1.5.1
Policy Access and Configuration Control
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Business Plan Task 2.1.5.2
Policy/Process Reengineering
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One Book Reengineering

- > Background
- > Why reengineer?
- Our approach
- > What it looks like...
- Desired Results
- Major tasks
- > Milestones



Background





Why Reengineer?

Content needs work

Policy vs. procedures

Clearly define Mandatory from Discretionary stuff

Integrate multiple systems and link to individual processes

Automate using state of the art technology



Our Approach

Involve field and management at various levels
Develop new Table of Contents and Format
Dedicated team of writers for major effort
Work with HQ policy owners to refine
Use Homepage for field comment
Model after DoD Deskbook



Reengineering Team

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Reengineering Charter

Identify organizational needs for the One Book Recommend system linkages and integration Specify Content and Organization

"A document that will take us into the future"



Rewrite Team

Joyce Ard, DCMDI Scott Blank, DCMC Santa Ana **Judy Buckingham, DCMC Hartford** Rochelle Dabrowski, DCMC Clearwater Fred Napoles, DCMC Van Nuys Silvio Pontarelli, DCMC Chicago Kathleen Schwebs, DCMC MDA Huntington Beach Lauri Sartor, DCMC Lockheed Martin Marietta Scott Blank, DCMC Detroit Lucy Weltin, DCMC San Francisco



Rewrite Charter

"Make it happen"



What it looks like...

Sending a message to users
through table of contents
in each chapter

Linkage and integration of key systems

Additional Information Available



New Table of Contents

- I. Doctrine
- **II.** Guiding Principles
- III. Purpose, Scope, Design
- IV. Glossary
- V. Doing the Mission

RIGHT ADVICE RIGHT ITEM RIGHT TIME RIGHT PRICE RIGHT RECEPTION

RIGHT TALENT RIGHT EFFICIENCY

VI. Managing the Business

Resource Management Reimbursable Business

International Agreements

Assessment and Management Controls



Chapter Elements

This chapter is about...

We do this because...

DCMC Policy is...

The Process (who does what and when)

Additional Process Information...

Competencies required...

PLAS reporting code

The Process Owner



Desired Results

One Stop Shopping for Policy
Clearly Define Mandatory/Discretionary
Reflect Organizational Priorities
Integrates Management Systems
Improved Configuration Management
State of the Art Automation



Major Tasks Encountered

- > Continue updates to present One Book
- > Rewrite Content of One Book
- > Automate New Content
- ➤ Deploy
- > Maintain



Milestones

Sep-Nov 96 Rewrite Team completes Draft

(Policy Owner and Counsel Reviews)

Dec 96 Draft Chapters posted on Homepage

for comment

Jan 97 Policy Owners disposition

comments

Feb-Mar 97 Final Edit, Review and Approval of

Content

Mar 97 Automation Effort Underway

Jun-Sep 97 Continue to update functionality



One Book Reengineering

Comments?



One Book Reengineering

What I need from You...